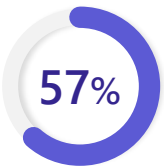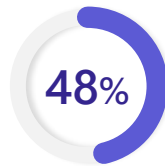**Microsoft Teams**

Transform hospitality frontline work with Microsoft 365
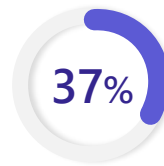
Frontline workers are the cornerstone of your business and the first touch-point with your customers—yet many feel they don't have the tools to keep pace with new and evolving expectations.
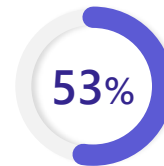
57%
Feel leadership don't prioritize culture and communication*

48%
Say they do not feel valued as an employee in non-management jobs*

37%
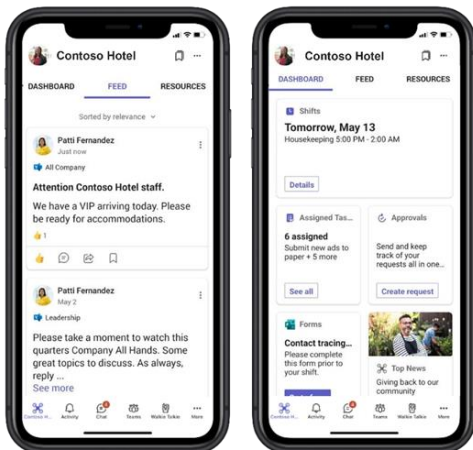Say they do not have the right tech to do their job effectively*

53%
Are excited about the job opportunities tech creates in hospitality*

Empower hospitality workers to deliver differentiated customer experiences by unifying your organization's communications and processes onto one, secure platform.
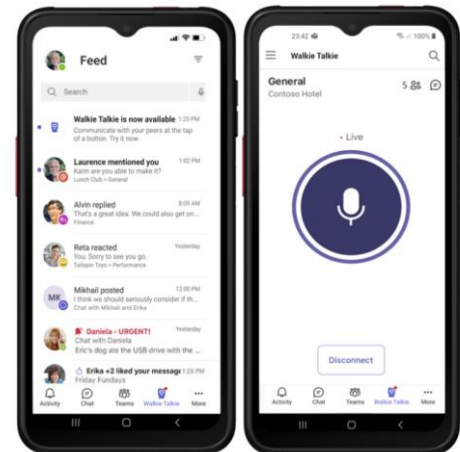
1 **Enable hospitality workers to collaborate more effectively** and be more agile and responsive with tools to reach the right people at the right time

Centralize key resources that allow frontline workers to stay connected and access relevant tools for their role.
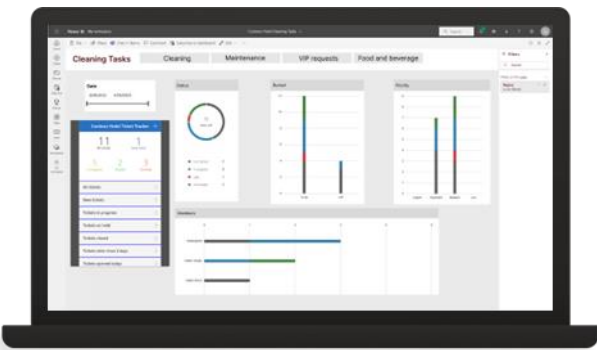
With a seamless push-to-talk experience, frontline workers can quickly ensure coordination between other team members for optimal guest experiences
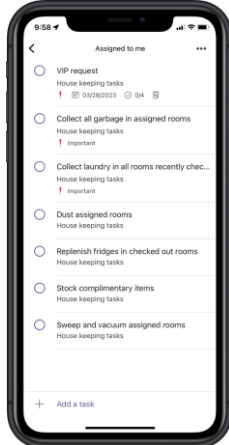
2 Improve hospitality worker productivity and operational visibility by automating processes and streamlining communication for routine service tasks

Hospitality managers can leverage Power BI and create custom cleaning checklists, assign complex tasks to relevant workers, and track progress in real-time
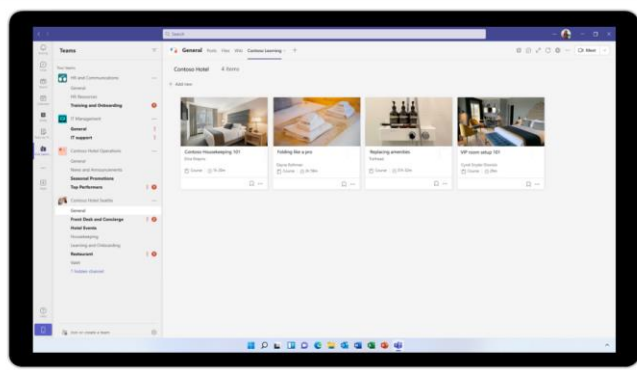

Frontline workers access relevant checklists, receive notifications for new tasks, and view everything all from their device
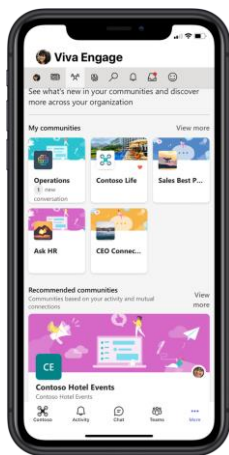

3 Transform the employee experience by accelerating onboarding and training, and improve engagement with modern channels for learning and connection

Frontline managers can upload custom content and recommend courses that workers can easily access, share, and engage with anywhere on any device

Hospitality employees can quickly find resources, connect with co-workers on common interests, discuss new ideas, and share experiences and best practices

$551,300 USD
Total avoided security breach costs**

Safeguard your business with built-in security and compliance across identities, email and documents, apps, and endpoints.

The right tools are critical to empowering your frontline workers and helping them achieve their best. To learn more about how you can use Microsoft 365, visit the Microsoft Teams for Frontline Workforce website.

Microsoft